



Parker Hannifin Corporation
Motion Systems Group
Cylinder Division
500 South Wolf Road
Des Plaines, IL 60016-3198 USA
Phone: 847 298-2400

April 11, 2019

To Our Valued Customers:

In 2016 the Cylinder Division (CYL) announced the closure of its Enfield, CT manufacturing facility and manufacturing operations were consolidated into the division's Plymouth, MI, Goodland, IN and Lithia Springs, GA locations. Those actions aligned the division's manufacturing capacity with business conditions to meet all our customers' current and future needs.

At the time, we kept a small number of individuals working out of an office in Enfield, CT. Recently, we evaluated the safety, business needs and cost of continuing to keep the office open, we felt that this arrangement was no longer the most effective way to serve our customers, internally and externally and will be permanently closing the office on July 31, 2019.

As part of this transition, Sarah Finnan currently supporting our customer service teams, will be relocating to our Lithia Springs, GA location from Enfield, CT. The other two positions will transition to our Plymouth, MI and DesPlaines, IL locations.

The Cylinder Division is committed to making this transition seamless to our customers. We appreciate and value your business and will actively manage our service levels to ensure the smooth flow of communication that you have come to expect from Parker Hannifin. Your comments, questions or concerns regarding this move are welcome so please feel free to contact me for any of these issues.

Sincerely,

A handwritten signature in black ink that reads "Nadine Powell". The signature is written in a cursive, flowing style.

Nadine Powell
Division Marketing Manager

cc: Jerry Brown, General Manager